07/06/2020

From the moment we met David, MAAD Hospitality went above and beyond for SLS during a time when most companies were scared to work especially on a COVID-19 project. While searching for a catering company for our project to build a COVID-19 medical shelter, we struggled to find a company willing to show up or even answer the phone. After calling several companies and many no shows, SLS met David. From the first meeting, MAAD Hospitality was off to the races providing movie set service. Within 48 hours, MAAD Hospitality was fully operational with healthy and delicious meal options for our patients and staff. From our experiences with food catering, we didn't expect much especially in terms of taste and quality. However, we were blown away meal after meal by the high-quality tasty meals plus the amazing desserts that people would stockpile. In addition to the amazing meals, MAAD Hospitality had the ability to respond to the ever change environment of the project. If a patient came in with a food allergy or dietary restriction, it took one call for the next meal to tailored towards the patient's needs. The food was great, but the customer service and staff were over the top. All the staff were extremely helpful and friendly, really going out of their way to talk with you and bring some normalcy. MAAD Hospitality had someone on staff 24/7, which helped when a patient needed a snack at random hours of the night. MAAD Hospitality's commitment in providing exceptional service help make our project a success. Next time SLS needs a food catering service, MAAD Hospitality is our first and only option.